## Volunteer Reference Adult Class Facilitator



has applied to become a Volunteer Facilitator with the Centre for Family Literacy and provided your name as a reference. It would be appreciated if you could complete the following questions and submit this form back within 7 days.

- 1. How long have you known the applicant and in what capacity?
- 2. The applicant is interested in facilitating a group class for adult learners who are seeking to improve their literacy skills. This role will involve planning, assisting participants with goal-setting and learning at their pace, leading discussions in a group setting, working closely with another volunteer, as well as helping to increase the skills and confidence of a diverse group of adult learners. What qualities or strengths do you think (s)he would bring to this role?
- 3. Can you comment on this person's ability to solve problems and handle difficult situations? Is there an example you can provide?
- 4. What three words would you use to best describe this person?
- 5. Our facilitators need to be proficient in English, patient, non-judgmental and reliable. We ask them to commit to their class for 2 hours a week for one year. In your opinion, is there anything that may make it difficult for this person to fulfill such a commitment?

Name:		
Phone:	Email:	
Signature:		Date: