

Chime Live Attendee Tips and Tricks

- This webcast is specifically designed for you to *participate* using your computer (via Chrome), cell phone or tablet
- Ensure cookies are not being blocked
- You can move or resize your windows by clicking on the upper right side of the window
- If at any time you experience buffering or freezing issues, you may press “F5” to refresh the video window
- To avoid buffering or freezing issues use a wired, rather than wireless internet connection
- Ideally disconnect from corporate VPN connections if possible
- Streaming Video is best viewed with a minimum of 5Mbps download speed
- You can test your speed here: <https://www.nperf.com/en/>