

## Handout 12: Restaurant Job Interview

1. Can you tell me a little bit about yourself?
2. What do you like to do in your free time?
3. Why do you want to be in the food and beverage industry?
4. Why are you leaving your job?
5. What do you love about working in a restaurant? What do you hate?
6. Name a time when you had to deal with a conflict between staff members (i.e. verbal dispute or two people not getting along) and how did you manage this dispute?
7. What do you drink? What are your go-to wines, personally?
8. How do you make a Caesar? How do you make a Pina Colada?
9. If a guest presents you with a coupon which clearly reads, “not valid with any other offers or discounts” and they try to use two offers, how would you react?
10. What’s your favorite restaurant dining memory?
11. How do you gauge the success of a restaurant?
12. Which restaurants do you think of when you think of great service and food?
13. If there is one thing about the restaurant industry you would change, what would it be?
14. Can you tell me one of your proudest moments at work?
15. What does hospitality mean to you and how can you show that to our guest?
16. Have you dined with us? How could our service improve?
17. If I were to ask your past co-workers which you were best at: guest interaction, food knowledge, keeping the place clean or creating a fun work environment, what would they answer?